

The Trust

Instruction to your bank or building society to pay by Direct Debit

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| | Service | Service user number | | | | | | | | | | |
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| | | | | | | | | | | | | |
| Name(s) of account holder(s) | Referen | re | | | | | | | | | | |
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| | Instructi | on to v | our ban | k or bui | ilding | societ | v | | | | | |
| | Please Instructi | | | | | | | ount de | etailed | in th | is | |
| Bank/building society account number | Guarant | ee. Lur | nderstan | d this Ir | nstruc | ction ma | av rer | main wi | th The | Trus | st | |
| | and, if s Society. | o, detai | ils will be | e passe | d ele | ctronica | ally to | my Ba | nk/Bu | ilding |) | |
| Branch sort code | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| Name and full postal address of your bank or building society | | | | | | | | | | | | |
| To: The Manager Bank/building society | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| Address | Signature | e(s) | | | | | | | | | | |
| | l — | | | | | | | | | | | |
| | | | | | | | | | | | | |
| Postcode | Date | | | | | | | | | | | |

Banks and building societies may not accept Direct Debit Instructions for some types of account

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This guarantee should be detached and retained by the payer.

The Direct Debit Guarantee



- x This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
 x if there are any changes to the amount, date or frequency of your Direct Debit The Trust will notify you 10 working days in advance of
 your account being debited or as otherwise agreed. If you request The Trust to collect a payment, confirmation of the amount and date
- your account being debited or as otherwise agreed. If you request The Trust to collect a payment, confirmation of the amount and aimilibe given to you at the time of the request.

 x If an error is made in the payment of your Direct Debit, by The Trust or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.

 If you receive a refund you are not entitled to, you must pay it back when The Trust asks you to
 x You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.